### **Ralston Fitler**

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# **Professional Summary**

User Experience Designer with 5+ years of experience creating scalable, user-centered interfaces in Agile product teams. Proficient in Figma with a strong foundation in applying and evolving design systems, collaborating cross-functionally, and delivering polished digital experiences through iterative design. Passionate about aligning user needs with business outcomes through thoughtful research, feedback, and testing.

# **Professional Experience**

UX Designer at Ford Motor Company from Apr 2022 – Aug 2024

- Applied a large-scale design system to multiple web-based tools, ensuring visual consistency and scalability across dealer platforms.
- Designed and iterated wireframes and prototypes in Figma, contributing to a 35% reduction in time-on-task for key inventory workflows.
- Partnered with developers, PMs, and stakeholders in Agile ceremonies to align UX solutions with evolving business goals.
- Contributed to ongoing usability improvements by synthesizing user testing insights and feedback into actionable design updates.
- Documented design decisions, maintained version control, and supported smooth design handoffs.

UX Designer at 22 Miles from Jun 2021 – Mar 2022

- Designed responsive user flows for enterprise-level digital signage and wayfinding systems across Fortune 500 clients.
- Maintained consistency by leveraging and extending modular design elements within an existing component library.
- Supported iterative design cycles by participating in testing sessions, design reviews, and team critiques.
- Created high-fidelity visuals and prototypes in Figma, increasing stakeholder alignment and engineering velocity.

UX Designer (Freelance) at Queer Global from Oct 2020 – Jan 2022

- Designed and launched a mission-driven nonprofit platform, increasing visitor engagement by 70% in the first quarter.
- Conducted user interviews and competitive audits to shape early user flows and prioritize features.
- Created responsive wireframes and prototypes, focusing on inclusive, accessible user journeys across mobile and web.

#### Skills

Design: Wireframing, Prototyping, High-Fidelity UI, Design Systems, Accessibility (WCAG), Responsive Design, HTML, CSS, JavaScript

Tools: Figma, Miro, Adobe XD, Looker Studio, Google Analytics, Jira

Research & Process: User Testing, Feedback Loops, Heuristic Evaluation, User Flows, Agile Collaboration

# **Education**

Kennesaw State University- B.S. in Interactive Design Graduatedin 2020 | GPA: 3.6